



NATIONALLY RECOGNISED
TRAINING

RIIHAN309F CONDUCT TELESCOPIC MATERIALS HANDLER OPERATIONS

National Brochure 2024



RTO ID #91413

About This Course

A telescopic materials handler or telehandler, is a mobile all terrain multi-purpose machine fitted with a variable height/reach telescopic boom and a lifting attachment. The most common attachments are forks, but telehandlers can be fitted with a variety of attachments for different types of load shifting.

Other common attachment combinations are:

- Crane jibs
- Earthmoving buckets

Forklifts and Telehandlers have very different operating capabilities, limitations and characteristics. They are also classified under different Australian Standards (Forklifts AS 2359:2-2013 Rough terrain Trucks/ Telehandlers AS AS10896.1:2019 (replaced AS1418.19.2007) Safety requirements and verification Variable-reach trucks). Forks are just one type of attachment on a telehandler.

Having a forklift licence (and experience) will be useful if you are picking up and dropping off pallets, but inexperienced/untrained telehandler operators are not mindful of the interaction that boom angle, boom extension, load weight and longitudinal and lateral slope can have on the stability of the telehandler.

A FORKLIFT LICENCE DOES NOT MEAN YOU ARE COMPETENT TO OPERATE A TELEHANDLER



This course does not cover the requirements for operating a slewing telehandler or for crane jib attachments with a lifting capacity over 3 tonnes. A High Risk Work licence class C2 or above is required for slewing telehandlers, or CN or above for crane jib attachments over 3 tonne

Duration

1 Day Course

Outcome

On successful completion of this course you will be issued with a Statement of Attainment for the following Unit of Competency;

RIIHAN309F - Conduct Telescopic Materials Handler Operations

If you have booked into the TSHA Gold Card course and we have submitted the paperwork and assessments to the Telescopic Handler Association of Australia you will receive your National Photo accreditation (TSHA Gold Card)

Course Information

The Standard Course is designed for new entrants. It is also recommended for all levels of experience (will help to refresh your skills and knowledge). You will only be admitted into the course if you meet the following pre-requisites:

- You can read and understand English

You will receive your materials online upon booking for this course so that you may start reading and familiarising yourself with the knowledge required prior to arriving for your course.

You will also have to complete a Language Literacy and Numeracy Assessment on arrival to the training centre.

What is covered in this course?

- How to correctly plan and prepare for telescopic materials handler operations
- How to safely operate a telescopic materials handler, including pre-start and operational checks
- How to attach, secure, lift, carry and place materials to complete work including post operational checks
- How to select, remove, fit and use attachments
- How to relocate the telescopic materials handler
- How to conduct housekeeping activities, including clean-up, hazard reporting and document completion.

What is involved in this course?

- Book your course online or by phoning us.
- You will receive access to your course by email.
- Study the pre-course materials to prepare for your course.
- Attend for your training day (as per your booking). Standard course requires one day of attendance at our custom designed training facility
- Once you have met the requirements of the course you will be issued with your Statement of Attainment. Wait for your GOLD CARD to arrive in the mail.
- Please note: Most people will complete their training without any additional training and/or assessment and therefore without any additional fees. However, as with all courses, there are terms and conditions covering additional training, re-assessment, and cancellations / rescheduling. Please refer to these on our website.

Who can do this course?

To participate in this course;

- You must be at least 18 years of age to commence the course;
- Provide photo ID.

Other Important Information



Language, Literacy & Numeracy Requirements

This course is delivered in English. To be able to successfully complete our training programs, participants must be able to read and write English to a sufficient standard to work with the supplied texts. You may also be requested to undertake a Language, Literacy and Numeracy assessment.

Flexibility & Reasonable Adjustment

Just Careers Training is flexible in the format and timing of learning and assessment activities to ensure that we provide every opportunity for participants to demonstrate their skills and abilities.

Re-Assessment, Complaints & Appeals

Our trainers have the experiences, abilities and training to effectively assist you in your course by providing well designed training and assessment. During your training you will receive feedback about your performance including suggestions where required. You will also be informed if you are doing exceptionally well!

During training if you or your trainer feels that you require additional support, then there are options to assist you, i.e. extended duration of your course. If you have a complaint about the course, our trainer/ assessors or anything else, then we also have an effective complaints procedure, which can also be viewed on our website.

What Do I Need to Bring?

Wear long pants, a long sleeve shirt and closed shoes (preferable hard caps)

Enrolment

Enrolling into this course requires that you complete our enrolment form (TSHA Enrolment form when completing the Gold Card Course) and provide sufficient identification.

Once you have enrolled, then you will receive your pre-course login.

Fees, Charges, Terms & Conditions

For current fees, charges, terms and conditions - please visit our website or contact our office for a copy.

Further Information

For further information about this course, please contact Licences 4 Work or visit our websites:

Sydney

www.licences4work.com.au
(02) 8292 0111

Newcastle

www.licences4worknewcastle.com.au
(02) 4954 4101

Brisbane

www.licences4workbrisbane.com.au
(07) 2101 2499

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